



Cincon Electronics Co., Ltd. Privacy Policy

Cincon Electronics Co., Ltd., a global leading manufacturer of AC-DC power supplies and DC-DC converters announce that user privacy is important to us and we are committed to protecting and securing it. This privacy policy explains how we collect and use your personal information, when you agree to the use of cookies on our website.

1. Scope:

The coverage of this privacy policy shows how we manage your personal information, including the information you give to us or we collect from you, after you agree to use of cookies and the service for your visit to our website within our domain. It does not include the links out of our domain, or the third-party cookies. Please kindly check the details from their privacy policies respectively.

2. Personal Information Gathered by Cincon:

We may gather, keep and make use of the following types of information based on the type of functions and services you visit and/or use on our website:

- ◆ information about your device including IP address, geographical location;
- ◆ information about your visits to and activity on this website including the referral source, length of time, page views, and website navigation paths;
- ◆ information that is created while visiting our website, including how often, when, and in what situation you use it;
- ◆ information about your name, email address, etc. that you submit while demanding service or contact through our website;
- ◆ information included in any contacts you make with Cincon by email or through our official website. It also includes communication content and metadata;
- ◆ any other information that you send to Cincon.

Before you reveal the information from third party to Cincon, you must get the consent from third party to both the disclosure and the management of that personal information in conformity with this policy.

3. Personal Information Used by Cincon:

Cincon would use your personal information for the purposes mentioned in this policy or on the related





pages of the website. Please kindly see the following:

- ◆ enabling your use of the services available on our website;
- ◆ managing Cincon website and business;
- ◆ contacting you according to your request;
- ◆ offering technical and/or commercial services;
- ◆ dealing with inquiries and complaints related to our products and services from you;
- ◆ For a fast service delivery, we may offer your personal information to our authorized distributors or partners for direct contact.
- ◆ providing third parties with statistical data about our users (however, these third parties will NOT be capable of identify any single user from that information);
- ◆ keeping our website protected and defending against fraud;
- ◆ If you send any information for publication on our website, we will publish and otherwise use this information in conformity with your consent.

4. Personal Information Disclosed by Cincon:

When it is necessary, we may disclose your personal information to any of our employees, officers, agents, distributors, suppliers, insurers, professional consultants, subcontractors, or any member of our group of companies (this means our subsidiaries, our ultimate holding company and all its subsidiaries) for the purposes set out in this policy.

Cincon may disclose your personal information:

- ◆ to the scope that we are demanded by law;
- ◆ in connection with any ongoing or expected / coming legal proceedings;
- ◆ in order to build, practice, or defend our legal rights (including giving information to others for the purposes of preventing fraud and reducing credit risk);

Except as mentioned in this policy, we will not send your personal information to unrelated third parties.

5. Data Transfers Around Different Nations:

Information that Cincon collect may be saved, used in, and transferred between any of the countries where Cincon operate in order to let us use the information in conformity with this policy.

Your personal information that you disclose and submit for publication on our website may be available to be seen through the internet around the world. We cannot prevent the use or misuse of such information by others.





You now agree to the transfers of your personal information mentioned in this section.

6. Personal Information kept by Cincon:

This section explains policies and the process of data retention, which are designed to make sure that we comply with our legal obligations related to the preservation and deletion of information.

Your personal information that we use for any purposes shall not be retained for longer than necessary.

Regardless of the other clauses of this section, we will keep documents (electronic documents are also included) which include your personal information:

- ◆ to the scope that we are demanded by law;
- ◆ if we believe that the documents may be related to any ongoing or expected / coming legal proceedings; and
- ◆ in order to build, practice, or defend our legal rights (including giving information to others for the purposes of preventing fraud and reducing credit risk).

7. Personal Information Secured by Cincon:

Cincon will take rational, managerial and technical measures to safeguard against the misuse, change, or loss of your personal information. Cincon will keep all your personal information on secured servers.

You recognize that the information transmitted by the internet is instinctively unprotected, and we cannot guarantee the security of data transmitted on the internet. In addition, you, as a user of Cincon website, are also responsible for keeping the password for the use to access the restricted and confidential sections of Cincon website; we will not ask you for your password (except for you log in to our website).

8. Rights for Your Personal Information:

If you meet the requirements established and detailed in general data protection regulation, you may inform us to alter or delete your personal information. To the purpose of preventing fraud, please let us know the appropriate information to identify you and the specific information you would like Cincon to alter or delete. Please note we reserve the right to claim processing fee if we observe unreasonable behavior of requests as to harassment. And we may still keep information that you request to the scope permitted by law.

9. Third Party Websites:

Cincon's official website contains hyperlinks to third party websites, e.g. websites of our authorized distributors, business partners, and social media platforms. We have no control over, and are not





responsible for the privacy policies and actions of the third parties.

10. Cookies:

For the ongoing improvement of features and functions of our website and the enhancement of the quality of our operation and service by keeping statistical data, we use cookies. A cookie is a file including a string of text that is stored by the browser you choose on your device. It is sent back to the server whenever the browser requests a page from the server.

Cookies could be either “session” cookies or “persistent” cookies. A session cookie will expire at the end of the user session, or when the web browser is closed by the user. A persistent cookie will be saved by a web browser and will continue to be valid until its issued expiration date. A persistent cookie could be deleted by the user before it expires. Cookies do not typically include any information that personally identifies a user, but information that we keep may be connected to the information saved in and gathered from cookies. We use both persistent and session cookies on our website.

We use Google Analytics and/or Adwords on our website to:

- ◆ learn what the device a user is using when visiting the website
- ◆ track users as they browse the website
- ◆ enhance the service and function of the website to be more user friendly
- ◆ analyze the activities of the website
- ◆ manage the website
- ◆ defend against fraud and advance the security of the website

Most browsers could let you refuse, accept, or delete the cookies. Please kindly refer to their user manuals respectively to make the desired setting. Also, please note that blocking and/or removing all cookies will have a negative impact upon the usability and user experience of our website.

11. Amendments to Our Privacy Policy:

When it is needed, Cincon may update the privacy policy on occasion by publishing a new edition on our website.

